



ALL INDIA INSTITUTE OF AYURVEDA(AIIA)

GAUTAMPURI, SARITA VIHAR, Mathura Road, DELHI 110076
(India)

Website: www.aiaa.gov.in

Email: central-store@aiaa.gov.in

Phone Number 011-26950401(Ext. 2206/1301)

Tender No.: I-19/14/2021-AIIA

Dated: 19.02.2024

Expression of Interest for "Supply, installation, commissioning and integration of various IT infrastructure items with existing IT infrastructure" at AIIA. New Delhi.

Chapter-I

Notice Inviting Tender

The Director, AIIA, Delhi invites tender under two Bid System viz. Technical Bid and Financial Bid from **reputed central Government PSUs which have the mandate to execute IT infrastructure related works and having expertise, experience and capabilities in the field of IT infrastructure**. Both the envelop should be placed in a bigger envelop super-scribed with Technical and Financial Bid for “Supply, Installation, Commissioning, Cabling and Integration with exiting IT Infrastructure”.

2. Description of the item(s) is given below:

Sl. No.	Item description	Required Quantity/work scope	Estimated Cost (in ₹)
1.	Supply, Installation, Commissioning, Cabling and Integration with exiting IT Infrastructure	As given in Chapter-IV	₹2.0 Cr

3. SCHEDULE OF TENDER

Sl. No.	Activity Description	Schedule	
a.	Tender No.		
b.	Availability of Tender Document	The tender document can be downloaded from the AIIA web site http://www.aiaa.gov.in or from the procurement portal http://eprocure.gov.in/epublish/app	
		Schedule	Time
c.	Document download start date	19.02.2024	19:00 hrs
d.	Seeking clarification end date	26.02.2024	12:00 hrs
e.	Pre-bid meeting	23.02.2024	15:00 hrs
f.	Bid submission start date	26.02.2024	10:00 hrs
g.	Bid submission end date	12.03.2024	15:00 hrs
h.	Technical Bid opening date	12.03.2024	15:30 hrs
i.	Minimum Validity of tender offer	365 days from the date of opening of technical bid	
j.	Services/Product to be offered	Supply, Installation, Commissioning, Cabling and Integration with exiting IT Infrastructure	
k.	Tender Document fee	NIL	
l.	Performance Security	8% of the bid amount after award of contract.	
m.	EMD	3% of the bid amount.	

4. **Submission of Tenders:** The bid along with the necessary documents should be dropped in the Tender Box placed at Central Store, 3rd Floor, Academic Block, the All India Institute of

Ayurveda (AIIA) on any working day/working hours and up to stipulated date and time. **The bid document should be under two bid system (i) Technical Bid and (ii) Financial Bid, i.e. technical bid and financial bid should be in two different envelop which be placed in a bigger envelop.**

5. **Clarification on bid documents:** Clarification on bid document may be sought by the bidders as per prescribed schedule over email address central-store@aiia.gov.in.

6. **Amendments:** Any amendments/corrigendum related to bid document, for any reason whether in its own initiative or in response to clarification requested by bidders, will be published on website of Institute and on CPPP only. Bidders should check these amendments regularly. AIIA shall not be responsible to notify such amendments/corrigendum to individual bidders.

7. **All India Institute of Ayurveda (AIIA) reserves the right to amend or withdraw any of the terms and conditions contained in the Tender Document or to reject any or all Bids without assigning any reason. The decision of the Director, AIIA in this regard shall be final and binding on all.**



(Dr. Umesh Tagade)
Joint Director

Chapter-II

Instructions for Bidders

- 1. The bidders have to complete the entire installation and setting up/upgradation of the IT infrastructure within the given items and hand over to the Institute within contract period.**
- Tender has been invited under two bid systems. Hence all instruction should be followed properly as mentioned in bid document.
- All envelopes should be super-scribe as **“Technical Bid for Supply, Installation, Commissioning, Cabling and Integration with existing IT Infrastructure” / “Financial Bid for Supply, Installation, Commissioning, Cabling and Integration with existing IT Infrastructure”** as the case may be. Both the bids should be kept in a bigger envelop super-scribe with Bid for **“Supply, Installation, Commissioning, Cabling and Integration with existing IT Infrastructure”**
- All the annexure/declaration and tender documents should be signed by bidders. If these are signed by a representative, an authorization letter issued after tender publishing dated must be attached. **Tender submitted in loose sheet/unsigned shall not be considered.**
- The pages of tender document to be submitted by bidder should be properly numbered and an index with proper page number should be attached with the tender document.**
- Rates quoted in respect of tender should be typed only. **Any cutting, overwriting shall not be considered.**
- The bidder shall quote rates in Indian Rupees (INR). Rates quoted in other currency shall be treated as non- responsive and will be rejected.
- Only technically qualified bidders will be considered for financial evaluation. Financial bid opening date and time will be intimated to technically qualified bidders only.
- Technical compliance sheet must be attached along with catalogue where in the technical compliance will be intimated properly. **Interested bidders may obtain further information from the office.**
- It is responsibility of bidders to ensure timely submission of bids as per given schedule and must be dropped in Tender Box. Bids received after due date will not considered.
- In event of the above-mentioned date being declared as holiday/closed day for the AIIA, the tender event will be postponed for the next working day.
- Price Preference Policy and Exemption for submission of various eligibility criteria documents to the Bidder registered under Make in India Initiative:- The bidders who are registered under **Make in India Initiative** and producing their products under the **“Make in India Policy of Government of India”** shall be given price preference as per Govt of India applicable Rules and Guidelines on submission of relevant certificate for availing the price preference and exemption for submission of exempted documents against this bid along with their Pre-

Qualification Bid Documents. If the certificate is not uploaded along with their offer, it will be treated as normal bidder. Producing certificate at later stage will not be considered.

13. Bidders are advised to go through the Make in India initiative and Price Preference Policy before opting the same for availing benefit under this initiative.
 - (a) It should be noted that this tender is subject to the provisions contained in Government of India, Ministry of Commerce & Industry, Department for Promotion of Industry and Internal Trade (Public Procurement Section) Order no. P-45021/2/2017-PP (BE-II) dated 04.06.2020 and all other relevant orders issued by the Government of India from time-to-time and subsequent guidelines issued by the Ministry of Electronics & Information Technology. The 'Class-I local supplier / Class-II local supplier at the time of tender bidding or solicitation shall be required to indicate percentage of local content and provide self-verification that the item offered meets the local content requirement for Class-I local supplier/Class-II local supplier, as the case may be. They shall also give details of location(s) at which the local value addition is made.
 - (b) In cases of procurement for a value in excess 10.00 crore, the 'Class-I local supplier/ 'Class-II local supplier' shall be required to provide a certificate from the statutory auditor or cost auditor of the company in the case of companies) or from practicing cost accountant or practicing chartered accountant (in respect of suppliers other than companies) giving the percentage of local content
 - (c) False declaration will be in breach of the Code of Integrity under Rule 175(1)(i)(h) of the GFR-2017 for which a bidder or its successors can be debarred for up to two (02) years as per Rule 151 (iii) of the GFR-2017 along with such other actions as may be permissible under law.
14. **Site Visit:** - The interested bidders may visit the proposed site to assess the requirement and better understanding of works proposed and to check the items which are offered under Buyback. The visit must be on working day only between 1100 to 1700 Hrs and expenses of visit shall be borne by bidder only. Preferably before Pre-bid meeting.

Chapter-III

General Terms and Conditions

1. Tenders should be quoted only by the Central Government PSUs having sufficient experience and expertise. Bidder should have the OEM authorization from the OEM of major devices which are to be used for wi-fi upgradation in the format given at “**Annexure-III**”. The bidder is responsible for the supply of stores. If the Principal Manufacturer withdraws rights of distribution from the bidder during validity period of rate contract, Director, AIIA, DELHI has right to cancel the eligibility of the bidder and accept the candidature of new coming authorized distributor. **Any authorization certificate issued in the past for participating in any specific tender shall not be considered as a valid authorization by OEM.**
2. **Bidders shall have to submit a detailed proposal and plan regarding execution of works proposed to be carried out, before finalization of technical evaluation of bids as mentioned in this bid. This representation will be before a Committee duly constituted by Competent Authority.**
3. The offered IT devices/equipment should be latest and compatible with the existing IT set-up of the Institute for smooth integration and functioning.
4. **Patent Rights:** The supplier shall, at all times, indemnify and keep indemnified the purchaser, free of cost, against all claims which may arise in respect of goods & services to be provided by the supplier under the contract for infringement of any intellectual property rights or any other right protected by patent, registration of designs or trademarks. In the event of any such claim in respect of alleged breach of patent, registered designs, trademarks etc. being made against the purchaser, the purchaser shall notify the supplier of the same and the supplier shall, at his own expenses take care of the same for settlement without any liability to the purchaser.
5. **Bidders must have attached affidavit of self-certification regarding local content as prescribed by Central Government/Nodal Ministry for IT Equipment/Devices etc.**
6. **Country of Origin**
 - i. All goods and services to be supplied and provided for the contract shall have the origin in India or in the countries with which the Government of India has trade relations.
 - ii. The word “origin” incorporated in this clause means the place from where the goods are mined, cultivated, grown, manufactured, produced or processed or from where the services are arranged.
 - iii. The country of origin may be specified in the Price Schedule.
 - iv. **Bidders may ensure the compliance and guidelines mentioned in Office Memorandum No. 6/18/2019-PPD dated 23rd July 2020 issued by Department of Expenditure, Ministry of Finance and a declaration as per above O.M. must be furnished.**
7. **Terms of Delivery:** Goods shall be delivered by the supplier in accordance with the terms of

delivery and as per the delivery period specified in the schedule of requirement and Supply & Delivery Clause in General Terms and Conditions Section. Please note that the time shall be the essence of the contract.

8. Instructions for transportation of domestic goods including goods already imported by the supplier under its own arrangement: The supplier will arrange transportation of the ordered goods as per its own procedure up to Consignee Site (i.e. AIIA, DELHI, GAUTAMPURI, SARITA VIHAR, DELHI- 110076).
9. **Tender currencies:** The Bidder supplying indigenous goods or already imported goods shall quote only in Indian Rupees (INR) in the Financial Bid Format given at Annexure-V. A Bidder quoting imported goods located within India shall produce documentary evidence of the goods having been imported and already located within India, in case their bid is found to be the lowest one after opening of financial bid.

10. Tender Prices

- i. If there is more than one schedule in the Schedule of Requirements, the Bidder has the option to submit its quotation for any one or more schedules. However, while quoting for a schedule, the Bidder shall quote for the complete requirement of goods and services as specified in that particular schedule.
- ii. While filling up the columns of the Financial Bid Price Schedule, for domestic goods or goods of foreign origin located within India, the prices in the corresponding price schedule shall be entered separately in the following manner:
 - a. Any taxes and duties including Custom duty and/or GST, which will be payable on the goods in India if the contract is awarded;
 - b. Charges towards Packing & Forwarding, Inland Transportation, Insurance (local transportation and storage), Loading & Unloading and other local costs etc incidental to delivery of the goods to their final destination will bear by Bidder;
 - c. The price of Incidental Services, as mentioned in Schedule of Requirement and Price Schedule;
 - d. The prices of Site Modification Work (if any), as mentioned in Schedule of Requirement, Technical Specifications and Price Schedule.
 - e. The Rate quoted for a product or services should be including all taxes. No additional charge/tax etc will be paid by AIIA, if claimed by Supplier at later stage.
 - f. Rates quoted will remain valid and fixed for entire bid validity period and/or for extended period. Bidder will not be allowed the change/modify rates during bid validity period.
 - g. Rate quoted should be unit wise and rate cannot be quoted beyond Maximum Retail Price (MRP).
 - h. The price of annual CMC, as mentioned in Schedule of Requirement, Technical Specification and Price Schedule (**Wherever applicable**).

Additional information and instruction on Duties and Taxes:

11. **(a) Octroi Duty and Local Duties & Taxes:** Normally, goods to be supplied to Government Departments against Government contracts are exempted from levy of town duty, Octroi duty, terminal tax and other levies of local bodies. However, on some occasions, the local bodies (like town body, municipal body etc.) as per their regulations allow such exemptions only on production of certificate to this effect from the concerned Government Department. Keeping this in view, the supplier shall ensure that the stores to be supplied by the supplier against the contract placed by the purchaser are exempted from levy of any such duty or tax and, wherever necessary, obtain the exemption certificate from the purchaser. The purchaser will issue the certificate to the supplier within a week positively from the date of receipt of request from the supplier. However, if a local body still insists upon payment of receipt of such duties and taxes, the same shall be borne by the supplier. The institute will not be responsible for any such payments/reimbursement etc.

(b) Goods and Services Tax (GST) as per GST Act 2017: If a Bidder asks for Goods and Services Tax to be paid extra, the rate and nature of Goods and Services Tax applicable should be shown separately in their GST Compliant Invoices. The Goods and Services Tax will be paid as per the rate at which it is liable to be assessed or has actually been assessed provided the transaction is legally liable to Goods and Services Tax and is payable as per the terms of the contract. If any refund of Tax is received at a later date, the Supplier must return the amount forth-with to the purchaser

(c) The need for indication of all such price components by the Bidders, as required in this clause (viz., General Terms and Condition **Clause 10**) is for the purpose of comparison of the tenders by the purchaser and will no way restrict the purchaser's right to award the contract on the selected Bidder on any of the terms offered.

12. Warranty for 12 months (to be submitted from OEM on points below)

- I. Bidder have to submit a written guarantee/warranty from the manufacturers stating that the Devices/equipment being offered is the latest model as per the specifications and the spares for the equipment will be available for a period of at least 5 years after the guarantee/warranty period.
- II. The manufacturer will have to keep the institute informed of any up-date of the equipment over a period of next 5 years and undertake to provide the same to the institute at no extra cost and also they will supply regularly any items of spare parts requisitioned by the purchaser for satisfactory operation of the equipment till the life span of the equipment, if and when required on agreed price.
- III. Guarantee/warranty to the effect that before going out of production of spare parts, the manufacturer and/or Bidders will give adequate advance notice to the purchaser of the equipment so that the later may undertake to procure the balance of the life time requirements of spare parts.
- IV. The Guarantee/warranty to the effect that the manufacturer will make available to the institute, the blue-prints and drawing of the spare parts if and when required in connection with the equipment.

- V. The supplier has to provide warranty comprehensively for 12 months Onsite Warranty including Spare Parts & Labour etc. that the Equipment/Stores supplied under the contract is new, unused and in corporate all recent improvements and design and materials unless prescribed otherwise by the purchaser in the contract. The supplier further warrants that the Equipment/Stores supplied under the contract shall have no defect arising from design, materials (except when the design adopted and / or the material used are as per the Purchaser's/Consignee's specifications) or workmanship or from any act or omission of the supplier that may develop under normal use of the supplied Equipment under the conditions prevailing in India.
- No conditional warranty like mishandling, manufacturing defects etc will be acceptable.
 - Comprehensive Warranty as well as Comprehensive Maintenance contract should be inclusive of all accessories.
 - Replacement and repair will be undertaken for the defective Equipment/Stores.
 - Proper marking has to be made for all spares for identification like printing of installation and repair dates.
- VI. Upon receipt of such notice, the supplier shall, **within 4 hours on a 24 X 7** basis respond to take action to repair or replace the defective Equipment/Stores or parts thereof, free of cost, at the ultimate destination. The supplier shall take over the replaced parts/ Equipment / Stores after providing their replacements and no claim, what so ever shall lie on the purchaser for such replaced Parts/Equipment/Stores thereafter. Non-replacement will attract appropriate penalty including forfeiture of performance security on repetition of such misconduct.
- VII. The bidders shall have to provide one resident Engineer at AIIA premises during working hours from Monday to Saturday.**
- VIII. The Bidder hereby declares that the goods/equipment/stores/articles supplied to the buyer under this contract shall be of the best quality and workmanship and shall be strictly in accordance with the specifications and the particulars contained/mentioned in the clauses hereof and the Bidder hereby guarantee/Warranty that the said goods / equipment / stores/ articles conform to the description and quality aforesaid. The purchaser will be entitled to reject the said goods/equipment/stores/articles or such portion thereof as may be discovered not to conform to the said description and quality as follows:
- a. Bidder should state categorically whether they have fully trained technical staff or installation/commissioning of the equipment and efficient after sales services.
 - b. It is specifically required that the Bidder/Supplier will supply all the operating and service manuals along with blue-prints and drawings including circuit diagram of the equipment supplied as well as its components.
- IX. If the supplier, having been notified, fails to take appropriate action to replace the defect(s)

within **4 hours on 24X7 basis**, the purchaser may proceed to take such remedial action(s) as deemed fit by the purchaser, at the risk and expense of the supplier and without prejudice to other contractual rights and remedies, which the purchaser may have against the supplier. In case of failure of rectification within given time period, AIIA will take necessary for rectification at their own end. The cost incurred on such rectification shall be borne by the service provider. Additional 5% of cost incurred, will also be charged as administrative expenditure.

13. Bidders are required to quote strictly as per specification of the equipment. If, deviation from specification, it must be brought out clearly giving deviation statement in **Annexure-VII**.
14. Additional features (in case of equipment), if any, should be listed separately in the offer. However, technical and financial evaluation will be done as per the specification mention in the Chapter-IV. The bidder should submit an undertaking for acceptance of Terms & Conditions at **Annexure-VIII** including to the effect that they have necessary infrastructure for maintenance of the equipment and will provide accessories/spares as and when required by the indenter for 05 years after expiry of the Warranty period.
15. **Applicability of Anti-Profiteering Rule under GST Act 2017:** No item should be quoted with price more than the M.R.P. by any Supplier Agency to AIIA DELHI. The MRP is required to be clearly mentioned on each of the supplied item/its packaging in their offered pack size. The prices should be quoted strictly in accordance with unit/pack Size and Strength/Potency mentioned in the schedule of Requirement at Chapter-IV. The Anti-Profiteering Rule under GST Act 2017 is applicable against this Tender Enquiry on which the Supplier Agency mandatory have to pass on the benefit due to reduction in rate of tax to the AIIA DELHI by way of commensurate reduction in their prices. If any Supplier Agency found defaulter for following of above said rule (i.e. passing all the benefits of GST Tax Regime price reductions to AIIA DELHI), the necessary action deemed fit as per GST Act 2017 shall be initiated against such defaulter firm.
16. **Fall Clause:** If at any time during the execution of the contract, the Contractor/Manufacture/Distributor/Dealer reduces the sale price or sells or offers to sell such stores, as are covered under the contract, to any person/organization including the purchaser or any department of Central Government or any other AIIA/PSUs at a price lower than the price chargeable under the contract during the Current Financial Year, he shall forthwith notify Director, AIIA DELHI. The necessary difference amount about such reduction or sale or offer of sale to the purchaser and the price payable under the contract for the stores supplied after the date of coming in to force of such reduction or sale or offer of sale shall stand correspondingly reduced and deposited to AIIA DELHI by the Bidder or AIIA DELHI will deduct from the pending bills/Performance Security Deposit to recover the loss to the Government.
17. The Director, AIIA, DELHI has full authority to take into account the performance of manufacturer/authorized dealer or distributor / bidder and they should submit a latest

performance certificate (not older than previous financial year 2022-23) from any other Govt. Hospitals/Institutions/PSUs to testify the proper dealing & performance as well as installation and maintenance of IT infrastructure.

18. Terms of Delivery of Products/completion of works and Penalty/Liquidation Damage:

- I. Delivery of stores shall be F.O.R to AIIA DELHI. The AIIA DELHI is not liable for payments on account of Freight/Taxes/Expenditures which are to be paid inclusively by the suppliers.
- II. The selected Bidder shall be bound to supply and complete the works of installation and integration with a period of **90 days** from the date of receipt of work order. Thereafter suitable action as deemed fit, will be initiated. The hospital will recover the general damages or extra expenditure incurred in the risk purchase at the risk and cost of the bidder and amount paid in excess shall be deducted from their pending bills. The above shall be in addition to forfeiture of Bid Security and black listing of the firm depending upon the circumstances of the default/gravity of the case.
- III. The period of delivery strictly to be followed by the Supplier Agency as per time period communicated through Purchase/Supply Order through e-mail/hard copy through speed post. The penalty of 0.5% of the value of order per week for delay in completion of works subject to maximum of 10% of awarded value. No supplies will be entertained thereafter, and it will be treated as withdrawal by the bidder for which action will be taken as per the bid security declaration and other relevant rules/guidelines issue by Government in this regard. Part supplies will not be accepted / allowed at AIIA DELHI.

19. INSPECTION OF SUPPLIES & ACCEPTANCE:

Inspection will be done by the Committee duly constituted by Director, AIIA, Delhi and or its authorized representatives in AIIA DELHI Hospital premises at designated place in presence of supplier or its representative. Any cost incurred for carry out the inspection/testing etc, shall be borne by Supplier Agency. **The supplied goods/works will be accepted by Institute on approval of the Committee. The Bidders shall have to obtain prior approval of the Committee for the works at different stage as and when required.**

20. INCIDENTAL SERVICES:

The supplier shall be required to perform the following services at Consignee Site:

- a) Installation & commissioning, Supervision and Demonstration of the Equipment/Goods
- b) Providing required jigs and tools for assembly, minor Civil/Electrical/ Plumbing / any other needed engineering works etc required for the completion of the installation.
- c) Training of Consignee's Doctors, Staff, operator etc. for operating and maintaining the Equipment/Goods, if required.
- d) Supplying required number of operation & maintenance manual for the goods

21. DISTRIBUTION OF DISPATCH DOCUMENTS FOR CLEARANCE/RECEIPT OF GOODS

The supplier shall send all the relevant dispatch documents well in time to the Purchaser/Consignee to enable the Purchaser/Consignee clear or receive (as the case may be) the goods in terms of the contract. Within 24 hours of dispatch, the supplier shall notify the purchaser, consignee, and others concerned if mentioned in the contract/purchase Order, the complete details of dispatch and supply the following documents by registered post/ speed post/courier (or as instructed in the contract):

- i. Three copies of supplier's invoices showing contract number, goods description, quantity, unit price and total amount;
- ii. Two copies of packing listed identifying contents of each package; if applicable
- iii. Certificate of origin for goods of foreign origin;
- iv. Insurance Certificate, if applicable
- v. Manufacturers/Supplier's warranty certificate & In-house inspection certificate.
- vi. Work completion certificate from the respective Department

22. Taxes, Duties, Incidental Services and Warranties: Supplier shall be entirely responsible for all taxes, duties, fees, levies, incidental Services, Warranties etc. incurred until delivery of the contracted goods to the purchaser.

23. Terms and mode of payment:

Final Payment shall be made subject to recoveries, if any, by way of liquidated damages or any other charges as per terms & conditions of contract in the following manner:

24.1 Payment for Goods: Payment shall be made in Indian Rupees as specified in the contract in the following manner:-

On supply, Installation, Commissioning of service and work, 80% of the total value of work will be paid on successful completion of work, balance 20% will be released after successful run of the entire IT infra set-up, subject to recovery of liquidation damage, if any.

(a) On successful completion of supply, Installation, Commissioning of service and work (Preferably within three weeks' time of "Consignee Receipt Certificate (CRC)" and Subject to submission of following documents)

1. Three copies of supplier's invoice showing contract number, goods description, quantity, unit price and total amount
2. Two copies of packing list identifying contents of each package
3. Inspection certificate, if any
4. Insurance Certificate, if any
5. Certificate of origin for imported goods
6. Consignee Receipt Certificate in original issued by the authorized User Department representatives/Concerned Stores Representative of the consignee.

(b) On successful Operations of the entire IT infra set-up:-

Balance twenty percent (20%) payment would be made against 'successful operation of

the entire IT infra set-up and issuance of satisfactory report from the IT committee/user department subject to recoveries, if any, either on account of non-rectification of defects/deficiencies not attended by the Supplier or otherwise.

- 24.2. The supplier shall not claim any interest on payments under the contract.
- 24.3. Where there is a statutory requirement for tax deduction at source, such deduction towards income tax and other tax as applicable will be made from the bills payable to the Supplier at rates as notified from time to time by the Government.
- 24.4. The supplier shall send its claim for payment in writing, when contractually due, along with relevant documents etc., duly signed with date, to respective consignees.
- 24.5. While claiming payment, the supplier is also to certify in the bill that the payment being claimed is strictly in terms of the contract and all the obligations on the part of the supplier for claiming that payment has been fulfilled as required under the contract.
- 24.6. While claiming reimbursement of duties, taxes etc. (like custom duty and/or GST or any other taxes) from the Purchaser/Consignee, as and if permitted under the contract, the supplier shall also certify that, in case it gets any refund out of such taxes and duties from the concerned authorities at a later date, it (the supplier) shall refund to the Purchaser/Consignee forth with.
- 24.7. In case where the Service Provider is not in position to submit its bill for the balance payment for want of receipted copies of Inspection Note from the consignee and the consignee has not complained about the non-receipt, shortage, or defects in the supplies made, balance amount will be paid by the paying authority without consignee's receipt certificate after three months from the date of the preceding part payment for the goods in question, subject to the following conditions: -
- ✓ The Service Provider will make Equipment/goods for any defect or deficiency that the consignee(s) may report within six months from the date of dispatch of goods.
 - ✓ Delay in supplies, if any, has been regularized subject to deduction of applicable LD.
 - ✓ The contract price where it is subject to variation has been finalized.
 - ✓ The service provider furnishes the following undertakings on the of appropriate value.
- I/We, _____ certify that I/We have not received back the Inspection Note Duly receipted by the consignee or any communication from the purchaser or the consignee about non-receipt/non completion of works, shortage or defects in the goods supplied/works assigned. I/W agree to rectify defect or deficiency that the consignee/user may report within three months from the date of receipt of this balance payment.

24. Sub-Letting of works:-

Selected Bidders shall not be allowed to sub-let the works to any other agency. In case of any unprecedented situation it can be done only after approval of Competent Authority in AIIA.

25. OTHERS:

Technical Evaluation Committee/Procurement Committee and other committees as duly constituted by the Competent Authority will decide regarding approval of Items, Rates and Quantities required to be procured (increase/ decrease in either side as indicated at **Chapter-IV** for different categories of Equipment /items as per requirement of AIIA, DELHI. Decision of the Director, AIIA will be final and binding to all parties.

The Bidder shall not be allowed to transfer, assign, pledge or sub-contract its rights and liabilities under this contract to any other agency(ies) without prior written consent of the Director, AIIA, DELHI. If it is found that the firm has given sub-contract to another Agency, the contract shall stand canceled & the performance security deposit of such Bidder shall be forfeited by AIIA, DELHI. The AIIA, DELHI shall not be responsible for any financial loss or other damaged or injury to any item or person deployed/supplied by the Supplier Agency in the course of their performing the duties to this office in connection with purchase order/supply order for supplying/installation/commissioning of the ordered Equipment/Stores/Goods/Items/service/works at AIIA, DELHI

26. FORCE MAJEURE: -

Any omission or fail to carry out the provision of the contract by the supplier shall not give rise to any claim by any party, one against the other, if such failure of omission or failure arises from an act of God, which shall include all acts of natural calamities such as fire, flood, earthquake hurricane or any pestilence or from civil strikes, compliance with any statute and/or regulation of the Government, lockouts and strikes, riots, embargoes or from any political or other reasons beyond the suppliers control including war (whether declared or not) civil war or state or insurrection, provided that notice of the occurrence of any event by either party to the other shall be given within two weeks from the date of occurrence of such an event which could be attributed to 'force majeure' conditions.

27. DISPUTES AND ARBITRATION:

All disputes or differences arising during the execution of the contract shall be resolved by the mutual discussion failing which the matter will be referred to an Arbitrator who will be appointed by the Director, AIIA, DELHI for Arbitration for settlement of disputes in accordance with Arbitration & Conciliation Act 1996 or its subsequent amendment, whose decision shall be binding on the contracting parties.

28. LAW GOVERNING THE CONTRACT AND JURISDICTION:

The contract Governed under Contract Act 1872 Indian Competition Act 2002 and instructions thereon from the government of India issued in this regard from time to time. The Court of DELHI shall alone have jurisdiction to decide any dispute arising out of or in respect of the contract.

29. PERFORMANCE SECURITY DEPOSIT:

The successful Bidder will be liable to deposit 8% of value of the Contract/Purchase Order as Performance Security Deposit in favor of "Director, AIIA DELHI" by way of "Performance Bank Guarantee" in the format given at **Annexure-VI** in the form of Fixed Deposit Receipt" from Scheduled Nationalized/Commercial Bank refundable after expiry of the tenders/or after the completion of 1 year warranty period + 2 months (valid for i.e. 14 months) in case of supply of Equipment, subject to successful fulfillment of terms and conditions, on receipt of requisite No dues certificate from the concerned departments/authorities. Security Deposit is liable to be forfeited if the bidder withdraws or impairs or derogates the bid in any respect. For CMC(if applicable) after expiry of warranty period, the 3% Security Deposit of total CMC cost shall be deposited by the Bidder to AIIA, DELHI in the format given at "**Annexure-VI**".

30. RECOVERY OF EXCESS PAYMENT MADE TO SUPPLIER AGENCY:

If a result of post payment audit any over payment is detected in respect of any supply/works done by the supplier Agency or alleged to have been done by the Agency under this Tender Enquiry, it shall be recovered by the Institution from the Agency and Agency is liable to be deposit back the excess extra amount received by them from their agreeable amount as per Purchase Order/Work Order from AIIA DELHI within 30 days time period as and when they will receive written request from AIIA DELHI in this connection.

31. UNDER PAYMENT TO BE MADE TO SUPPLIER AGENCY:

If a result of post payment audit any under payment is detected in respect of any supply/work done by the supplier Agency under this Tender Enquiry, it shall be duly paid by the Institution to the concerned Supplier Agency.

32. RESPONSIBILITY OF SUPPLIER AGENCY FOR PROVIDING COPIES OF RELEVANT RECORDS:

The Supplier Agency shall provide the copies of relevant records during the period of contract or otherwise even after the contract is over as and when asked by AIIA, DELHI.

No bidder/or his representative shall bring or attempt to bring any political or other outside influence to bear upon any superior authority or hospital functionaries to further this business interest. In doing so, tender of the concerned bidder will be rejected without assigning any reason.

33. SERVICE SUPPORT AND REDRESSAL OF COMPLAINT: All Bidders have to provide a dedicated/Toll free No. for service support and an Escalation Matrix along with Name, Designation and Mobile number of contact person.

34. SUBMISSION OF MORE THAN ONE OFFER: If any bidder is participating in this tender through more than one offer in the capacity of Director/ Proprietor/Partnership in other firms who can access the information of other bidders through any means and mode of connection. If at any stage it is found the formation of cartel, the involved bids will be rejected and bidders

will be blacklisted.

35. BID EVALUATION CRITERIA:

- (i) All the bidder shall be primarily evaluated on pre-qualification criterion viz having submitted all relevant documents, fulfilling statutory obligations/compliance, Experience, Turnover etc.
- (ii) The bidders must submit the documents as mentioned in the Chapter -V of the bid document. All the document should be submitted along with bid submission. Document submitted at later stage will not be accepted.
- (iii) Only technically qualified bidders shall be considered for financial evaluation.
- (iv) Final Financial value will be based on rate quoted (for works along with required items (including passive items). Price quoted shall be considered final including all taxes/charges etc. as in Bid document minus buy back value.

Chapter-IV

Scope of Work and Technical Details and Requirement

This invitation for bid is for undertaking the following requirement of the Institute for undertaking the following activities, which are required for Supply, installation, commissioning and integration with exiting IT infrastructure. The bidders shall have to buy back the existing D-link make Wireless Access Point DAP 2230.

1.1 L3 Server Room Switch, cabling, installation, configuration, commissioning and integration at below mentioned Locations:

S.No.	Item list	Quantity#	Location
1	Switch 24 Port SFP+supported by 1G & 10G with same OEMSFP+ modules to be supported by 1G & 10G	02	Server room

1.1.1 L2 Edge Switch, cabling, installation, configuration, commissioning and integration at below mentioned locations

S.No.	Item list	Quantity#	Location
1	Edge Switch 48 Port with4 Port SFP+ supported by 1G & 10G with same OEM SFP+ modules to be supported by 1G & 10G	03	OPD, IPD and Admin

1.1.2 L2 Access Switch, cabling, installation, configuration, commissioning and integration at below mentioned Locations:

S.No.	Item list	Quantity#	Location
1	Access Switch PoE+24 Port	19	Various location like OPD, IPD and Admin

1.1.3 Switch Rack 4U, cabling, installation, configuration, commissioning and integration at below mentioned Locations:

S.No.	Item list	Quantity#	Location
1	Switch Rack 9U	20	Various locationlike OPD, IPD and Admin

1.1.4 LAN point cabling, installation, configuration, commissioning and integration with exiting LAN network system at below mentioned Locations-

S.No.	Item list	Total LAN Point#	Location
1	LAN Point	331	Various building and floor

1.1.5 Uplink cable detailing, installation, configuration, commissioning and integration with exiting LAN network system at below mentioned Locations

S.No	Name of Building	Uplink cable To Floor#	Uplink cable From Floor
1	Academic	Basement	3rd
2	Academic	Ground	3rd
3	Academic	1 st	3rd
4	Academic	2 nd	3rd
5	Academic	3 rd	3rd
6	Academic	4 th	3rd
7	Academic	5 th	3rd
8	Academic	6 th	3rd
9	Academic	7 th	3rd
10	IPD	Basement	2nd
11	IPD	Ground	2nd
12	IPD	1 st	2nd
13	IPD	2 nd	2nd
14	IPD	3 rd	2nd
15	IPD	4 th	2nd
16	IPD	5 th	2nd
17	OPD	Basement	Ground
18	OPD	Ground	Ground
19	OPD	1 st	Ground
20	OPD	2 nd	Ground
21	OPD	3 rd	Ground
22	OPD	4 th	Ground

1.1.6 Wireless Access Point, cabling, installation, configuration, commissioning and integration.

S.No	Device Name	Quantity#	Location
1	Wireless Access Point	70	Various

1.1.7 Wireless Controller, cabling, installation, configuration, commissioning and integration.

S.No.	Device Name	Quantity#	Location
1	Wireless Controller- Hardware	1	Server Room

1.1.8 Buy Back items Wireless Access Point which to be taken by the Bidder.

Sl. No	Device Name	Make	Year of Commissioning	Qty	Location	Conditions
1	Wireless Access Point DAP 2230	D-Link	Oct 2018	70	Various	Working

The final quantity may vary

The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of quantity mentioned at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

2 Detailed Scope of Work

The bidder will provide specifications and quantities, which are minimum requirements. The given specifications may be met either in the same unit or in any combination of units. In case of variations in quantities, the rates mentioned by the Bidder in the relevant rate schedule shall apply. The bidder have to quote only from compatible OEM makes for the goods and services mentioned in this request for Proposal for Active components ie.(Switches/Wi-fi controller/ Wi-fi access Points).

The responsibility of satisfying the Institute and the Bidder lies with the Bidder.

The Bidders may quote for any of the following lots but they are necessarily required to quote for all the sections within a lot.

Minimum Specifications - Passive Devices

Equivalence or superiority claimed must be properly justified with the supporting documents and product brochures

Passive Materials, Racks and Other materials such as PVC casing capping must be from reputed brands. All network passive materials must be from the same brand for respective category. Mix and match of passivematerials from different brands will be a disqualification for the bid. The material make and model should be explicitly specified for these. If these are not specified, it will be a disqualification for the bid.

Technical Scope in Details

2.1.1 Core Switch (L3) Server Room Switch, cabling, installation, configuration, commissioning and integration at below mentioned Locations:

S.No.	Item list	Qty#	Location
1	Core Switch 24 Port SFP+ supported by 1G & 10G with sameOEM SFP+ modules to be supported by 1G & 10G	02	Server room

Core Switch (L3) 24-Port SFP NON-POE Switch Specification: -

Sub-Spec	Value
Number of Access /Downlink Ports	24 Port SFP+ supported by 1G & 10G with same OEM SFP+ modules to be supported by 1G & 10G
Type of Switch	NON-PoE
Number of 10/100/1000Base-T Ports	8 Port Ethernet
Number of 10 G SFP+Port (Uplink)	4 SFP+ + supported by 1G & 10G with same OEMSFP+ modules to be supported by 1G & 10G
Management Port (RJ45/RS 232/USB)	Yes
RAM (MB)	16384
Flash Memory (MB)	2048

9K MTU Supported(Minimum)	Yes
Console Port	Yes
Redundant Powersupply	Yes
Redundant PowerSupply Type	Internal
Redundant Power Supply (Hot Swappable)	Yes
Redundant Fan	Yes
Operating System	Yes
Dedicated Stacking	Yes
Stacking Bandwidth(Gbps)	320
Switching Capacity / Forwarding Bandwidth(Non Blocking / Line Rate /Wired Speed) 2x (Numbers of access ports + Number of UplinkPorts) (Gbps)	More than 576
Throughput / Forwarding Performance (MPPS)	More than 415
Layer 2 Protocols	802.1Q VLAN, LACP, STP, MSTP, RSTP, VxLAN, IEEE, 802.3x,VLAN
Number of VLANSupported	4096
Number of VLAN IDSupported	4096
Number of IPV4 Routes	212,000 indirect + direct
Total number of IPv4Multicast routes	32,000
Number of IPV6 Routes	212,000 indirect + direct
Total number of IPv6Multicast routes	32,000
Number of Mac AddressSupported	64,000
Basic Layer-3 Protocol	Static Routing, Routed Access (RIP, OSPF – Up to 1000 routes),PBR, PIM Stub Multicast (up to 1000 routes)), PVLAN, VRRP, PBR, QoS, FHS, 802.1x,Macsec-128, CoPP, IP SLA Responder, SSO
Advance Layer-3Protocol	BSR, MSDP, IP SLA, OSPF,

Premium Layer-3 Protocol	OSPFv2, OSPFv3, PBR/PIM/SM/PIM SSM/PIM-BIDIR
Security Feature	25K Security ACL, 8K Multicast, RAGuard, DHCP Snooping, Dynamic ARP, Inspection, ACL, 802.1x, RADIUS/ TACACS, Port Security, BPDU, Guard, IGMP snooping
Management Protocol	GUI, CLI, Telnet, TFTP, SNMPv1, SNMPv2/V2C, SNMPv3, NTP, Openflow, 1.3, RMON, SSHv2, Single IP Management
QoS	Up to 15K QoS ACL Scale, 802.1p, SP, Queues per port, Sflow, SNTP, Shaping, Policing / Rate
Dimension / Form Factor (RU)	1
On Site OEM Warranty (Year)	1
Deployment	in active-active with stacking clustering for higher availability through either DAC or fibre cable
Mounting Arrangement	Rack Mountable

- A. Proper labeling on switch to switch connection done by supplier. Pattern will be provided by AIIA.
- B. In this work complete configuration of switch along with VLAN is also required as per AIIA network.
- C. Standard operating procedure manual to be required as per AIIA configuration
- D. Switch Logical Diagram to be required as per AIIA Network.
- E. 24 LC-LC OEM Patch cord and 10 LC-SC OEM patch cord supported by 1G & 10G.
- F. Quantity of majority of passive items have been defined but the exact quantity may vary.
- G. Transceiver will be short range (multimode).

2.1.2 Edge Switch (L2), cabling, installation, configuration, commissioning and integration at below mentioned Locations:

S.No.	Item list	Quantity#	Location
1	Edge Switch 48 Port with 4 Port SFP+ supported by 1G & 10G with same OEM SFP+ modules to be supported by 1G & 10G	03	OPD, IPD and Admin

Edge Switch (L2), 48-Port Switch Specification: -

Specification	Value
Maximum Number of Access /Downlink Ports	48 10G/1G copper
Type of Switch	Non PoE
Number of 10/100/1000 Base-T Ports	48
Number of 10 G SFP+ Port (Uplink)	4 SFP+ supported by 1G & 10G with same OEM SFP+ modules to be supported by 1G & 10G
Management Port (RJ 45/RS 232/USB)	Yes
RAM (MB)	4096
Flash Memory (MB)	1024
9K MTU Supported (Minimum)	Yes
Console Port	Yes
Redundant Power supply	Yes
Redundant Power Supply Type	Internal
Redundant Power Supply (Hot Swappable)	Yes
Redundant Fan	Yes
Operating System	Yes
Dedicated Stacking	Yes
Stacking Bandwidth (Gbps)	320
Switching Capacity / Forwarding Bandwidth (Non Blocking / Line Rate /Wired Speed) 2x (Numbers of access ports + Number of Uplink Ports) (Gbps)	208
Throughput / Forwarding Performance (MPPS)	154
Layer 2 Protocols	802.1Q , VLAN,LACP,STP,MSTP,RSTP,IEEE 802.3x,VLAN
Number of VLAN Supported	4000
Number of VLAN IDs Supported	4000
Number of IPV4 Routes	10000
Number of IPV6 Routes	5000
Number of Mac Address Supported (k)	32
Basic Layer-3 Protocol	Static Routing,RIPv1,RIPv2,OSPFv2,OSPFv3,RIPng,PBR
Advance Layer-3 Protocol	OSPFv2,OSPFv3,PBR, PIM-SM,PIM-DM
Premium Layer-3 Protocol	PIM-SM,PIMDM, VRRP,

Security Feature	RA Guard,,DHCP Snooping,Dynamic ARP, Inspection,ACL,802.1x,RADIUS/TACACS,Port Security,BPDU, Guard,IGMP snooping
Management Protocol	GUI,CLI,Telnet,TFTP,,SNMPv1,S NMPv2/ V2C,SNMPv3,NTP,Openflow, 1.3,RMON,SSHv2,Single IP Management
QoS	802.1p,SP,Queues per port,SNTP,Shapincg,Policing /Rate
Dimension / Form Factor (RU)	1
IPv6 Ready from day 1	Yes
On Site OEM Warranty (Year)	1
Deployment	in active-active with stacking clustering for higher availability through either DAC or fibre cable

- A. Proper labeling on switch and switch rack should be done by supplier. Pattern will be provided by AIIA.
- B. In this work complete configuration of switch along with VLAN is also required as per AIIA network.
- C. Standard operating procedure manual to be required as per AIIA configuration
- D. Switch Logical Diagram to be required as per AIIA Network.
- E. Quantity of majority of passive items have been defined but the exact quantity may vary.
- F. Transceiver will be short range(multimode).
- G. The above switch may needs to be installed in existing AIIA Network rack at floor. The required passive items needs to be provided by bidder

2.1.3 Access Switch (L2) PoE+, cabling, installation, configuration, commissioning and integration at below mentioned Locations:

S.No.	Item list	Quantity#	Location
1	Access Switch PoE+ 24 Port	19	Various locationlike OPD, IPD and Admin

Access Switch 24-Port PoE+ Switch Specification: -

Specification	Value
Maximum Number of Access /Downlink Ports	24 PoE+
Type of Switch	Full PoE +
Number of 10/100/1000 Base-T Ports	24 PoE+
Number of 10 G SFP+ Port (Uplink)	2 SFP+ 1G & 10G with same OEM SFP+ modules

	supported by 1G & 10G
Management Port (RJ 45/RS 232/USB)	Yes
RAM (MB)	2048
Flash Memory (MB)	512
9K MTU Supported (Minimum)	Yes
Console Port	Yes
Redundant Power Supply	Yes
Redundant Power Supply Type	Internal
Redundant PowerSupply (Hot Swappable)	Yes
Redundant Fan	Yes
Redundant Fan (Hot Swappable)	No
Operating System	Yes
Stacking Bandwidth (Gbps)	320
Switching Capacity / Forwarding Bandwidth(Non-Blocking / Line Rate /Wired Speed) 2x (Numbers of access ports + Number of Uplink Ports) (Gbps)	More than 128
Throughput /Forwarding Performance (MPPS)	More than 96
Layer 2 Protocols	802.1Q VLAN,LACP,STP,MSTP,RSTP,IEEE 802.3x,VLAN
Number of VLAN Supported	4000
Number of VLAN IDs Supported	4000
Number of IPV4 Routes	4000
Number of IPV6 Routes	2000

Number of Mac Address Supported (k)	16
Basic Layer-3 Protocol	Static Routing, RIPv1, RIPv2, OSPFv2, OSPFv3, RIPng, PBR
Advance Layer-3 Protocol	OSPFv2, OSPFv3, PBR, PIM-SM, PIMDM
Premium Layer-3 Protocol	PIM-SM, PIM-DM, VRRP
Security Feature	RA Guard,,DHCP Snooping,Dynamic ARP, Inspection,ACL,802.1x,RADIUS/TACACS,Port Security,BPDU, Guard,IGMP snooping
Management Protocol	GUI, CLI, Telnet, TFTP, SNMPv1, SNMPv2/ V2C, SNMPv3, NTP, Openflow, 1.3, RMON, SSHv2, Single IP Management,
QoS	802.1p,SP,Queues per port, SNTP, Shaping, Policing / Rate
PoE Power Budget (Watt)/Port	As per standard per port
Dimension / Form Factor (RU)	1
IPv6 Ready	Yes
On Site OEM Warranty	1 year

- A. Proper labeling on switch to switch connection done by supplier. Pattern will be provided by AIIA.
- B. In this work configuring of switch and VLAN is also required as per AIIA network.
- C. Standard operating procedure manual to be required as per AIIA configuration
- D. Switch logical diagram to be required as per AIIA Network.
- E. Quantity of majority of passive items have been defined but the exact quantity may vary.
- F. Transceiver will be short range(multimode).
- G. The above switch may needs to be installed in existing AIIA Network rack at floor. The required passive items needs to be provided by bidder.

2.1.4 Switch Rack 4U, cabling, installation, configuration, commissioning and integration at below mentioned Locations:

S.No.	Item list	Quantity#	Location
1	Switch Rack 9U	20	Various

Specification Name	Bid Requirement (Allowed Values)
Usability	Network Switches/Routers/Firewall/ DVR/NVR/Audio-Visual Equipment/Low Depth Servers
Front Door	Glass Door with Key Lock
Rear door	Not Available due to Wall Mount Provision Rear door available For Floor Stand Rack
Side Panels	Fixed Welded/bolted with Top/Base Frame
Cable Entry Cut	Top/ Bottom
Cooling Option	2 fan Provision mounted on Top Panel
Power Distribution Unit	6 Socket 5 & 15 AMP Horizontal

4U Rack Specification: -

- A. 30 Nos Patch Panel 24 port.
- B. Patch Cord for each LAN point 1M/2M CAT 6 OEM.
- C. PDU 4 Socket 5 & 15 AMP Horizontal.
- D. Rack labeling as per AIIA format.
- E. Quantity of majority of passive items have been defined but the exact quantity may vary.
- F. Transceiver will be short range(multimode).

2.1.5 LAN point cabling, installation, configuration, commissioning and integration with exiting LAN network system at below mentioned Locations-

S.No.	Item list	Total LAN Point#	Location
1	LAN Point	331	Various building and floor

LAN Point Location details: -

S.No	Name of Building	Floor	Room Number/Location	No of LAN (Internet Point) required#
1	Academic	3 rd	342	1
2	Academic	3 rd	PhD room	2
3	Academic	4 th	412 A/3	2
4	Academic	5 th	503	1
5	Academic	5 th	513	3
6	Academic	5 th	516	2

7	Academic	5 th	517	2
8	Academic	5 th	521	2
9	Academic	5 th	Reception	1
10	Academic	5 th	Reception	1
11	Academic	6 th	601	1
12	Academic	6 th	609	1
13	Academic	6 th	For reception table	1
14	Academic	6 th	For the table near601	1
15	Academic	6 th	For the table near614	1
16	Academic	6 th	For the table near614	1
17	Academic	6 th	Glass cabin near617	1
18	Academic	7 th	701	1
19	Academic	7 th	702	1
20	Academic	7 th	703	1
21	Academic	7 th	704	1
22	Academic	7 th	705	1
23	Academic	7 th	706	4
24	Academic	7 th	707	2
25	Academic	7 th	708	1
26	Academic	7 th	710	2
27	Academic	7 th	716	1
28	Academic	7 th	720	1
29	Academic	7 th	723	10
30	Academic	7 th	725	4
31	Academic	7 th	711 Glass chamber - Seminar room	9
32	Academic	7 th	PhD room	3
33	Academic	Basement	Ac Plant	1
34	Academic			11
35	Academic	Ground	Admin and account	17
36	Academic	Ground	Dean office gallery	1

37	Academic	Ground	Dean office gallery	1
38	Academic	Ground	Dean office PH.D	1
39	Academic	Ground	Joint director gallery	1
40	Academic	Ground	Joint director gallery	1
41	Hospital Block	1 st	118	2
42	Hospital Block	1 st	119	1
43	Hospital Block	1 st	121	2
44	Hospital Block	1 st	111 and 112	4
45	Hospital Block	1 st	Committee Room	1
46	Hospital Block	1 st	Newly Built (Room no. not assigned)	8
47	Hospital Block	1 st	Newly Built (Lab Waiting Area)	4
48	Hospital Block	1 st	Reception (Hospital Admin)	1
49	Hospital Block	2 nd and 1 st		5
50	Hospital Block	2 nd Floor	209	3
51	Hospital Block	2 nd Floor	210, 212	2
52	Hospital Block	2 nd Floor	Front of NICU	1
53	Hospital Block	2 nd Floor	ICU	2
54	Hospital Block	2 nd Floor	Labour Room	1
55	Hospital Block	2 nd Floor	Newly Built	1
56	Hospital Block	2 nd Floor	Newly Built	2
57	Hospital Block	2 nd Floor	Nurses Station Near Room No. 213	1
58	Hospital Block	2 nd Floor	Nursing Station (NICU) 215	1
59	Hospital Block	3 rd	301	1

60	Hospital Block	3 rd	336	2
61	Hospital Block	3 rd	Nursing Station B	1
62	Hospital Block	3 rd	Nursing Station A2	1
63	Hospital Block	3 rd	pvt-16, Semi pvt-7, G. ward- 4 and Nsgst-1, Nsg st-2	29
64	Hospital Block	3 rd	Utility Room Near333	1
65	Hospital Block	4 th	438	1
66	Hospital Block	4 th	20 room and Nsgst-1, Nsg st-2	22
67	Hospital Block	5 th	501- 505,507,509,513- 517,509,521,523,524, Nsg st-1, Nsg st-2	18
68	Hospital Block	5 th	Corridors nsgStation -2	5
69	Hospital Block	Basement	Laundry Department	1
70	Hospital Block	Ground	FLU OPD	1
71	Hospital Block	Ground	IPD reception Area(Newly built)	4
72	Hospital Block	Ground	OPD No. 8 (Newlybuilt)	1
73	Hospital Block	Ground	OPD NursingSection (Shifted to other)	1
74	Hospital Block	Ground	Outside corridor near OPD no.4 (Plan to Build newOPD room)	1

75	Hospital Block	Ground	Post Covid opd(Newly Built)	1
76	Hospital Block	Ground	Room No. 14	1
77	Hospital Block	Ground	Room No.15	1
78	Hospital Block		OT	1
79	OPD A-block blood bank	1 st	114	3
80	OPD A-block blood bank	1 st	115	4
81	Academic Block	4 th	Ayu Informatics Lab	5
82	Hospital Block	3 rd	Kriyakalpa room (342)	2
83	7th Floor	7 th	Skill Lab	10
84	Hospital Block	2 nd	222,223,224,220	8
85	Hospital Block	1	112	2
86	Hospital Block	2	211	2
87	Hospital Block	3	342	2
88	Hospital Block	1	Conference room	2
89	Hospital Block	1	115	2
90	Hospital Block	Ground floor	Security officer	2
91	Academic	Ground floor	Mini Audi	4
92	Academic	Ground floor	Conference room	7
93	Academic	Ground floor	Committee room	3

94	Academic	1	101,102,103	3
96	Academic	2	219,220	4
97	Academic	3	311,312	4
98	Academic	4	405,406	4
99	Academic	5	505,506	4
100	Academic	6	618,622	4
101	Academic	7	720,725	4
102	NA	NA	Audi vedio Swicth room, and CCTV Swicth room	4
103	Academic	3 rd	Pharmacology Laboratory	8

- A. OEM CAT 6 LAN wire as per requirement (this may depend upon position and root of wire).
- B. OEM PVC Conduit as per requirement (this may depend upon position and root of wire).
- C. Flexi OEM PVC Conduit as per requirement (this may depend upon position and root of wire)
- D. Connector OEM RJ 45, Printed Numbering ferrule as per AIIA pattern and OEM I/O connector with Gang Box and Faceplate etc.
- E. Wiring, Installation, commissioning and integration exiting LAN along with other required passive items.
- F. LAN and Switch logical diagram will be required.
- G. Penta testing reports required for all LAN cabling.
- H. Transceiver will be short range(multimode).
- I. Quantity of majority of passive items have been defined but the exact quantity may vary.

2.1.6 Uplink cable laying, installation, configuration, commissioning and integration with exiting LAN network system at below mentioned Locations

S.No	Name of Building	Uplink cable To Floor#	Uplink cable From Floor
1	Academic	Basement	3 rd
2	Academic	Ground	3 rd
3	Academic	1 st	3 rd
4	Academic	2 nd	3 rd
5	Academic	3 rd	3 rd
6	Academic	4 th	3 rd
7	Academic	5 th	3 rd
8	Academic	6 th	3 rd
9	Academic	7 th	3 rd
10	IPD	Basement	2 nd
11	IPD	Ground	2 nd
12	IPD	1 st	2 nd
13	IPD	2 nd	2 nd

14	IPD	3 rd	2 nd
15	IPD	4 th	2 nd
16	IPD	5 th	2 nd
17	OPD	Basement	Ground
18	OPD	Ground	Ground
19	OPD	1 st	Ground
20	OPD	2 nd	Ground
21	OPD	3 rd	Ground
22	OPD	4 th	Ground

- A. OEM CAT 6 LAN wire as per requirement (this may depend upon position and root of wire).
- B. OEM PVC Conduit as per requirement (this may depend upon position and root of wire).
- C. Flexi Standard PVC Conduit as per requirement (this may depend upon position and root of wire)
- D. Connector OEM RJ 45, Printed Numbering ferrule as per AIIA pattern and OEM I/O connector with Gang Box and Faceplate etc.
- E. Wiring, Installation, commissioning and integration exiting LAN along with other required passive items.
- F. LAN and Switch logical diagram will be required as per AIIA network.
- G. Penta testing reports required for all LAN cabling.
- H. Transceiver will be short range(multimode)
 - I. Quantity of majority of passive items have been defined but the exact quantity may vary.

2.1.7 Wireless Access Point, cabling, installation, configuration, commissioning and integration.

S.No	Device Name	Quantity#	Location
1	Wireless Access Point	70	Various

Wireless Access point Specification: -

Specification Name	Bid Requirement (Allowed Values)
Deployment	Indoor
Type of Access Point	Controller Based, Wi-Fi 6 enabled
Frequency Band	2.4 GHz & 5.0 GHz Both bands simultaneously
Supported Wi-fi Standards	802.11ac, 802.11 a/b/g/n/ac, 802.11ac Wave 2, 802.11ax, Bluetooth 5.0
Max Wireless Signal Range in Mts	50mts wpa3 support
system memory	2048 MB DRAM, 1024 MB flash
Supported Encryption	WPA-PSK, WPA2 AES
	Multigigabit Ethernet support: Provides uplink speeds of 2.5 Gbps, in addition to 100 Mbps and 1 Gbps. All speeds are supported on Category 5e cabling for an industry first, as well as 10GBASE-T

Dedicated Rj45 Port	(IEEE 802.3bz) cabling, 1x 100, 1000, 2500, 5000 Multigigabit Ethernet (RJ-45)
Device Management	Web-based Configuration Interface (GUI), User Defined Network, CLI, RF Application-Specific Integrated Circuit (ASIC)
On Site OEM Warranty(Years)	1
Wireless Speed Up to	3600 Mbps
Support Number of WLAN(SSID) per AP:	32
Powering options:	minimum PoE+ input power 802.3at power
Other	1- Bidder should submit Wi-Fi heat map (signal strength) visually represents wireless signal strength and coverage generated through third-party system or device. 2- The complete installation and configuration of Wi-fi access point and controller to be done by the bidder as per AIIA existing network setup and plan. 3- The complete replacement of Wi-fi access point(floor mounting) as per AIIA existing floor mounting plan.

2.1.8 Wireless Controller, cabling, installation, configuration, commissioning and integration.

S.No.	Device Name	Quantity#	Location
1	Wireless Controller- Hardware	1	Server Room

Wireless Controller- Hardware Specification: -

Specification Name	Bid Requirement (Allowed Values)
Type of Controller (Appliance)	Hardware with Wi-Fi 6 enabled.
Number of access pointSupported (Numbers)	More than 70.0 Or higher
Throughput	Up to 40 Gbps
VLAN Supported and Maximum policytags	4096 and 2000
Maximum Scalability --Number of	More than 250.0 Or higher

AccessPoints	
Frequency Band	2.4 & 5.0 GHz both bands simultaneously
Supported Encryption	WEP, WPA-PSK, WPA-TKIP, WPA2AES, 802.11i, EAPTLS
Power Supply	redundant power supply
Disk Type	SSD/HDD both supported
On Site OEM Warranty (Years)	1
Number of Ethernet Port and SFP Port	2 or higher and 2 or higher SFP+ supported with 1 and 10 G with same OEM SFP+ module Respectively
Management Interface Mounting Arrangement	Graphical user interface and: RackMountable respectively, CLI
Rogue access point detection, Access control list & High Availability and IP v6 support	Yes
Number of WLAN (SSID) and Supported Wi-fi Standards	more than 20 and 802.11ac , wi-fi 6etc respectively
Heat Map	The Wi-Fi controller should be able to show complete signal coverage Heatmaps for regular monitoring of the Wi-Fi signal strength and working of signal strength of Wi-Fi access point during the warranty period for providing uninterrupted Wi-Fi signal in AIIA campus.

2.1.9 Buy Back items (Wireless Access Point) which to be taken by the Bidder.

AIIA has AIIA Wi-fi Network with software base wi-fi controller which to be taken by the Bidder after completion of installation and commissioning of wi-fi devices as mentioned in this tender

S.No	DeviceName	Make	Year of Commissioning	Qty	Location	Conditions
1	Wireless Access Point DAP 2230	D-Link	Oct 2018	70	Various	Working

The Detailed Specification of Device is mentioned below

Device Interfaces	<ul style="list-style-type: none"> 802.11 n/g/b wireless 10/100BaseT Fast Ethernet LAN PoE
-------------------	--

LED	<ul style="list-style-type: none"> • Power/Status
Standards	<ul style="list-style-type: none"> • IEEE 802.11 n/g/b • IEEE 802.3u/af
Wireless Frequency Range	<ul style="list-style-type: none"> • 204 to 2.4835 Ghz
Security	<ul style="list-style-type: none"> • WPA-Personal • WPA-Enterprise • WPA2-Personal • WPA2-Enterprise
Network Management	<ul style="list-style-type: none"> • Telnet • Secure Telnet (SSH) • D-Link Central Wifi Manger • SNMP
Operating Voltage	<ul style="list-style-type: none"> • 12 V DC, 1A (power adapter not included) • 802.3af PoE

The quantity may vary

The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of quantity mentioned at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

2.2 Special Note

2.2.1 Installation of Switch, and switch rack as per requirement and laying down of uplink cable from the respective edge switch along with required passive items (if required). In this work configuring of switch and VLANing is also required as per AIIA plan. The required power cabling for rack and switches is to be also done by supplier. Integration of switches in Network Management Systems of AIIA.

2.2.2 If required the supplier has to supply the compatible **manageable** switches to maintain the uniformity of the AIIA network.

2.2.3 All the other related work (ex- electrical wiring for RACK and switch, LAN points required etc.) required for completion/execution of work from to be done and executed by the bidder. Only technical design and required information will be provide by AIIA team.

2.2.4 User License should be complete in all sense i.e. only Full Usage User License has to be quoted. All licenses shall be of Perpetual Nature only. No time restriction licenses shall be entertained

2.3 Uptime:

The Bidder will ensure an uptime of 99% for the items deployed by them.

2.4 Reliability:

The equipment offered should be robust and reliable.

2.5 IT support for operations and maintenance

The supplier has to provide IT support for operations and maintenance of the complete work done for warranty period . The bidder shall have to provide the annual maintenance of the entire site w.e.f. the date of completion of works and handover of the site for a period of five years. The rate for annual maintenance must be quoted separately in price bid.

Chapter-V

Pre-Qualification Criteria for Bidders

1. The Bidder should be a Central Government PSU (Public Sector Unit) rendering e-Governance and IT services for a Large integrated Institution. The PSUs only which have the mandate to execute IT infrastructure related works. The works must be done by the PSUs itself.
2. The average annual financial turnover of 'The bidder' during the last three years, ending on 31st March of the previous financial year 2022-23 should be Rs 1.00 crore(Rupees one crore) as per the annual report (audited balance sheet and profit & loss account) of the relevant period, duly authenticated by a Chartered Accountant/Cost Accountant in India or equivalent in relevant countries.
3. The Bidder should not have suffered any financial loss for more than one year during the last three years, ending on 31st March of the previous financial year 2022-23. A certificate from the CA must be attached.
4. The Bidder should be one stop solution to "Design, Develop, Customize, Supply of Hardware and ICT Infrastructure. The Bidder must have completed one similar nature of ICT Infra work in last three years, completion of which should be before closing of the bid.
5. The Bidder is required to submit certificate of completion of assignment from the respective institute as a proof of meeting the above qualifying criteria and submit copies of the completion certificate.
6. The Bidder should not be blacklisted in any of the Ministry/ Department / PSU / Autonomous Body of Government Government/ State Government.
7. The bidders should have ISO 9001-2000 / ISO:27000 and other related.
8. The bidding entity must have authorization certificate from the OEM of the major equipment/Devices which are being offered by the bidder.
9. Signed copy of GST Registration and proof of latest quarter GST returns filed by the participating Bidder Company.
10. Signed copy of PAN Card in the name of bidding entity.
11. The bidders should not be bankrupt/under liquidation or blacklisted by any Government(Central or State)/PSU/Autonomous Bodies/or any other organization. A declaration to this effect must be submitted.
12. **Experience and Past Performance:**
 - (a) The bidder should have completed "Supply, Installation, Commissioning, Cabling and Integration with exiting IT Infrastructure" with the same or higher specifications as per scope of work mentioned in the bid document during last three years, ending 31st March of 2023 as under:-
 - (i) One similar works of the value equal to 80% of estimated bid value
or
 - (ii) Two similar works of the value equal to 50% of estimated bid value
or
 - (iii) Three similar works of the value equal to 40% of estimated bid value
 - (b) The bidder must have completed at least one works of above mentioned value within the one year from the closing date of the tender. Completion certificate from the other origination must be attached in support of claim.
 - (c) The bidder' must have a team of Engineers, Technicians and experts having sufficient

expertise, experience and knowledge of the works under question and details of such team must be attached along with bid document in support of claim.

2- Submission of Technical Bid

- A. EOI in the form of hard copies duly signed, stamped and page numbering on each page will be considered.
- B. All the annexure/declaration and tender documents should be signed by authorized official of appropriate level only. Tender submitted in loose sheet/unsigned shall not be considered.
- C. The pages of tender document to be submitted by bidder should be properly number and an index page with proper page number should be attached with the tender document
- D. The bid both Technical and Financial duly filled in the prescribed proforma as mentioned in check list & Annexure-V be placed in sealed separate envelopes with a name of work written on the envelope and addressed to "The Director, All India Institute of Ayurveda, Gautampuri, Sarita Vihar, New Delhi -110076
- E. The 1st envelope(Technical Bid) shall contain the documents as mentioned in the terms and conditions(Mentioned in check list).
- F. The 2nd envelope(Financial Bid) shall contain priced schedule of Quotation, duly signed, Stamped and page numbering by the authorized signatory of the bidder.(Annexure-V).
- G. The Technical bids shall be opened on the closing date of bid in Committee Room, All India Institute of Ayurveda (AIIA), Gautampuri, Sarita Vihar, Mathura Road, New Delhi 110076 in the presence of such bidders or their authorized representatives, who may wish to be present.
- H. The bidders, whose Technical bids are accepted, will be informed about the date of the opening of financial bids.
- I. The Financial Bid of the Technically Qualified Bidder will ONLY be opened.
- L. The price schedule of quotation as per format enclosed, duly signed, stamped and page numbering by the authorized signatory of the bidder is to be submitted. The unit rate and prices shall be quoted by the bidder entirely in Indian Rupee to be entered in words also.
- M. The breakup of Basic Price, GST, other taxes/charges, if any to be clearly mentioned in Indian rupee only.
- N. Financial Bid in any other form except in the specified format given, will not be accepted and shall be SUMMARILY REJECTED.
- O. Both the above envelopes should clearly be marked on top of envelope about type of envelope i.e., Name of EOI and details of contents in envelope (Technical Bid/Commercial Bid as the case may be), name of agency submitting the bid and addressed to "The Director, All India Institute of Ayurveda, Gautampuri, Sarita Vihar, New Delhi -110076"
- P. The main envelope containing the Technical Bids, Financial Bids and Earnest Money Deposit must be superscripted 'EOI for Supply, installation, commissioning and integration of various IT infrastructure items with exiting IT infrastructure at All India Institute of Ayurveda'.
- Q. Please note that the envelope containing Technical and Financial Bids are sealed properly, i.e. either wax or with adhesive cello tape on both ends. Rates quoted should be neat and clean without cutting/overwriting.

Applicability of Special Clause

- a) Joint Ventures and Holding Companies: Credentials of the partners of Joint ventures **cannot** be clubbed for the purpose of compliance of PQC.
- b) **Supporting documents submitted by the bidder must be certified as follows:**
 - (i) All copy of supply/work order; respective completion certificate and contact details of clients;

documents issued by the relevant Industries Department/National Small Industries Corporation (NSIC)/manufacturing license; annual report, etc., in support of experience, past performance and capacity/capability should be authenticated by the by the person authorized to sign the tender on behalf of the bidder. Original Documents must be submitted for inspection, if so demanded.

- (ii) All financial standing data should be certified by certified accountants, for example, Chartered Accountants/Cost Accountants or equivalent in relevant countries; and Indian bidder or Indian counterparts of foreign bidders should furnish their Permanent Account Number. Singed and attested legible scanned copies of at least three Numbers of Previous Purchase Order Copies for each of participating item, which has been supplied to various reputed Government Hospitals/Institutions/PSU's/Other reputed Hospitals/Institutions in India in last Three Financial Years in Chronological Order from FY-2017-2018 to FY-2019-2020 for pre-qualification bid evaluation purpose.
- 3. Signed copy of duly filled-in PFMS Form of AIIA, DELHI in the format given at **Annexure-IX**
- 4. **A checklist of documents submitted must be attached as per Annexure-X. In absence of that, offer will be rejected outrightly.**

Chapter-VI

TIME SCHEDULE FOR COMPLETION OF THE WORKS:

(i)	Preliminary Estimate	One Week after the LoI is placed on the selected bidder
	Submission of Performance security	Within One week after LOI
(ii)	Commencement and mobilization activities	One Week after
(iii)	Completion of work, Testing, Training, hand- holding and handover	Work Duration 90 Days from the commencement of the mobilization activities.

PENALTY

If the agency/organization/institution is not able to complete the work in time the agency would be liable to be penalized as follows:

- For delay: .5% of the awarded value of works (excluding taxes) per week or part of it subject to maximum of 10%.

SAVING CLAUSE

The Director, AIIA has the right to terminate the contract at any time if it comes to know that the contract has been procured fraudulently or misrepresented and corrupt practices and forfeit the security / bank guarantee etc.

Court Jurisdiction

In case of any dispute, this shall be subject to the exclusive jurisdiction of Court at Delhi/New Delhi.

Approved Make

The bidder have to quote rate from best compatible OEM makes for Active components ie.(Switches/Wi-fi controller/ Wi-fi access Points) in this request for Proposal.

Declaration for non-association with other bidders

I, We, M/S.....hereby undertake and accept that if I/We are Not **Associated with other bidders**.

I/We.....shall have no objections if I/We am/are suspended for the two years from being eligible to submit bids for contracts with ALL India Institute of Ayurveda New Delhi if any association is found with other bidders.

Seal,

Name :

Address of the bidder/Authorized person

Email Id:

Telephone No:

Date:

Bid Security Declaration by the Bidder

I/we, M/s _____ hereby undertake and accept that if I/We withdraw or modify my/our Bids during the period of validity, or if I/We am/are awarded the contract and I/We failed to sign the contract, or to submit a performance security before the deadline defined in the request for bids document, I/We _____ shall have no objection if I/We am/are suspended for the two years from being eligible to submit Bids for contracts with All India Institute of Ayurveda, New Delhi.

Seal, Name & Address of the Bidder/Authorized

person Telephone No. & Email ID

MANUFACTURER AUTHORIZATION FORM
(on the letterhead of the Manufacturer)

To,
The Director
All India Institute of Ayurveda,
Gautampuri Sarita Vihar,
New Delhi - 110076

Madam,

Ref. Your Tender Document No. _____ dated _____

We, _____ who are proven and reputable manufacturers

Ofhaving factories at _____ hereby authorize M/s (*name and address of the bidder*) to submit a tender, process the same further and enter into a contract with you against your requirement as contained in the above referred Tender which are manufactured by us.

- 2) We further confirm that no supplier or firm or individual other than Messrs. (*name and address of the above agent*) is authorized to submit a tender, process the same further and enter into a contract with you against your requirement as contained in the above referred Tender Enquiry documents for the above Equipment / Stores manufactured by us.
- 3) We also hereby confirm that we would be responsible for supply, installation and execution of warranty of the goods under question and will provide spares parts for the period of at least 5 years for supplied item to AIIA DELHI after expiry of warranty.
- 4) We also undertake to execute warranty/guarantee during its period along with spare parts.

[Signature with date, name and designation]

For and on behalf of M/s _____

[Name & address of the manufacturers]

1. This letter of authorization should be on the letter head of the manufacturing firm and should be signed by a competent person and having the power of attorney to legally bind the manufacturer.
2. Original letter's scanned copy may be uploaded and handed over as and when directed.

Rates for Spares / Consumables / Optional Accessories (If Any)

S. No.	Name of the Consumable/ Spare/ Optional Accessories	Life Cycle	Per Unit Price (In ₹) including all taxes

Name(s) & Signature of the Bidder with rubber seal(s)

Name of the Firm.....

Date.....

Place.....

FINANCIAL BID

A. Price Schedule for As per EOI Major Item(All prices to be cover under these heading only) category Wise

No.	Name of the item (as per Schedule of Requirement)	Make & Model	HSN Code	Quantity	Unit Name	Basic Price per unit (in ₹)	% of GST (Amount in figures on Column (7))	Other Expenditure (if any) on Column (7) (in ₹)	Per Unit Total Price inclusive of all on F.O.R. destination basis (in ₹)	Total Cost (Column 5x Column 10)
1	2	3	4	5	6	7	8	9	10	11
1	L3 Server Room Switch, cabling, installation, configuration, commissioning and integration including 1 year warranty and onsite support as mentioned in EOI			2						
2	L2 Edge Switch, cabling, installation, configuration, commissioning and integration including 1 year warranty and onsite support as mentioned in EOI			3						
3	L2 Access Switch, cabling, installation, configuration, commissioning and integration including 1 year warranty and onsite support			19						

	as mentioned in EOI								
4	Switch Rack 9U, cabling, installation, configuration, commissioning and integration including 1 year warranty and onsite support as mentioned in EOI		20						
5	LAN point cabling, installation, configuration, commissioning and integration with exiting LAN network including 1 year warranty and onsite support as mentioned in EOI		331						
6	Uplink cable detailing, installation, configuration, commissioning and integration with exiting LAN network system including 1 year warranty and onsite support as mentioned in EOI		22						
7	Wireless Access Point, cabling, installation, configuration, commissioning and integration including 1 year warranty and onsite support as mentioned in EOI		70						
8	Wireless Controller, cabling, installation, configuration, commissioning and integration including 1 year		1						

warranty and onsite support as mentioned in EOI										
Total										

B. Cost of Buyback items

Item	Quantity	Model	Buyback value
Wireless Access Point Model DAP 2230 Make D-Link	70	DAP 2230 Make Installed in 2018	

3- Total Cost in (Grand Total A- Grand Total B) = Rs

Name(s) & Signature of Authorized person with seal of the Bidder

Date.....

Place.....

PERFORMANCE BANK GUARANTEE (PBG) FORMAT
(on the letterhead of the Issuing Bank)

To,

The Director
All India Institute of Ayurveda,
Gautampuri, Sarita Vihar,
New Delhi – 110076

WHEREAS _____ (Name and address of the supplier) (Hereinafter called “the supplier”) has undertaken, in pursuance of contract no. _____ dated _____ to supply (Equipment/Stores and services) (hereinafter called “the contract”).

AND WHEREAS it has been stipulated by you in the said contract that the supplier shall furnish you with a bank guarantee from nationalized bank for the sum specified therein as security for compliance with its obligations in accordance with the contract;

NOW THEREFORE we hereby affirm that we are guarantors and responsible to you, on behalf of the supplier, up to a total of. (Amount of the guarantee in words and figures), and we undertake to pay you, upon your first written demand declaring the supplier to being default under the contract and without cavil or argument, any sum or sums within the limits of (amount of guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein. We hereby waive the necessity of your demanding the said debt from the supplier before presenting us with the demand. We further agree that no change or addition to or other modification of the terms of the contract to be performed there under or of any of the contract documents which may be made between you and the supplier shall in any way release us from any liability under this guarantee and we hereby waive notice of any such change, addition or modification. This guarantee shall be valid up to **14(fourteen) months** from the date of satisfactory installation of the Equipment/Stores in the User Department at AIIA, DELHI i.e. upto(indicate date).

(Signature with date of the authorized officer of the Bank) Name and designation of the officer Seal, name & address of the Bank and address of the issuing Branch, including Telephone No. & Email ID

TECHNICAL BID
(signed technical bid documents)

Sl. No.	Name of the item	Make & Model	Indian/Imported /Country of Origin	Meeting technical specification (Yes/No)	Deviation to specification, if any With reason

Note: *Mention detailed specifications (point wise) of quoted item as per schedule of requirement and mention deviation in the specification if any.*

Signature, Name of Authorized Person of the Bidder with seal.

Date:

Place:

Contact No.:

Email ID:

UNDERTAKING

(To be executed on Rs.100/-Non-judicial Stamp Paper duly attested by Public Notary)

For Compliance of all Terms & Conditions mentioned in this Tender Document

1. The undersigned certify that I/we have gone through the terms and conditions mentioned in the tender document and undertake to comply with them. I have no objection for any of the content of the tender document and I undertake not to submit any complaint/ representation against the tender document after submission date and time of the tender. The rates quoted by me/user valid and binding on me/us for acceptance till the validity of tender.
2. **I/We undersigned hereby bind myself/ ourselves to ALL INDIA INSTITUTE OF AYURVEDA DELHI, GAUTAMPURI SARITA VIHAR, DELHI-110076 to complete the assigned work on approved prices to AIIA DELHI, during the specified period under this contract.**
3. The articles/devices used shall be of the best quality and of the kind as per the requirement of the institution. The decision of the Director, AIIA DELHI, India (hereinafter called the said officer) as regard to the quality and kind of article shall be final and binding on me.
4. **Performance security 8%** of the cost of the supply value shall be deposited by me in the form of FDR/ Bank Guarantee in the name of The Director, All India Institute of Ayurveda, DELHI in the format at **Annexure-VI** attached herewith on award of the contract and shall remain in the custody of the Director till the validity of the Tender Contract plus two months **(i.e. for 14 months)**.
5. Should the said officer deem it necessary to change any article on being found of inferior quality, it shall be replaced by me/us free of cost in time to prevent in convenience.
6. If I/We fail to complete the works in stipulated period the AIIA has full power to compound or forfeit the Bid Security/security deposit.
7. I/We declare that no legal/ financial irregularities are pending against us.
8. I/We undertake that the rates quoted by me when approved and selected by the Director, AIIA DELHI will be valid for one year from the date of approval of the rate contract in the format given in **Annexure-V** or till extended as mutually agreed upon. I/we undertake to supply the equipment/stores will be **as per the**

Terms & Conditions in tender document. I/we undertake to supply the order within stipulated period and if fail to supply order during the stipulated period then necessary action can be taken by the Director, AIIA, DELHI.

9. I/We undertake that if the rates of any items are lowered due to any reason, I will charge the lower rates.
10. **Affidavit regarding No CBI Inquiry/ FEMA/ Criminal proceeding/ Black listing is pending or going on against the manufacturer/ bidder firm is also enclosed. I undertake that I will not submit any irrelevant documents with the tender and in doing so I will not have any objection if my tender is rejected on that ground.**
11. I/We undertake to supply the all Literature (Log Book/Maintenance Record/Troubleshooting/ Operation Manuals etc.) supplied with each of equipment by Principal Manufacturer in Original to AIIA, DELHI.
12. I/we do hereby confirm that the prices/ rates quoted are fixed and are at par with the prices quoted by me /us to any other Govt. of India/ Govt. Hospitals/ Medical Institutions/PSUs. I/we also offer to supply the Equipment/ stores at the prices and rates not exceeding those mentioned in the Financial Bid.
13. I/we do accept/ agree for the all clauses including the 1 years onsite Warranty inclusive of all spares and labour etc.
14. I/we have necessary infrastructure for the maintenance of the site.
15. I/we undertake that complaints will be resolved within 24 hours of the receiving from the Hospital failing which penalty may be recovered from pending bill/Bank Guarantee before releasing the same to us after 14 months as per penalty clause of EOI Document..
16. I/we undertake, If as a result of post payment audit any over payment is deducted in respect of any Supply/work done by our Agency or alleged to have been done by our Agency under this tender, it shall be recovered by the AIIA DELHI from our Agency.
17. I/We do hereby confirm that I/we are aware about the provisions of "Make in India" initiatives and directives regarding Price Preference Policy to Make in India Registered Bidders and I/We undertake for following the same as per directions of AIIA DELHI in respect of this Tender Enquiry.
18. I/We undertake to respect Anti-Profiteering Rule under GST Act 2017 of Govt. of India and will have mandatory to pass on the benefit due to reduction in rate of tax to the AIIA, DELHI by way of commensurate reduction in our prices. And if I/we will be found defaulter for following of above said rule (i.e. passing all the benefits of GST Tax Regime price reductions to AIIA, DELHI), the AIIA, DELHI

have the right to initiate necessary action deemed fit as per GST Act, 2017 against our firm.

19. I/we undertake, If as a result of post payment audit any over payment is deducted in respect of any Supply/work done by our Agency or alleged to have been done by our Agency under this tender, it shall be recovered by the AIIA DELHI from our Agency.
20. I/we undertake that we shall liable to provide all the relevant records copies during the concurrency period of Contract or otherwise even after the Contract is over, whenever required by AIIA, DELHI.
21. I/We do solemnly pledge and affirm that I/We have not been declared defaulter by any Govt. agency and that no case of any nature i.e. CBI/FEMA/Criminal/Income Tax/GST/ Blacklisting is pending against my/our firm.
22. I pledge and solemnly affirm that the information submitted in tender documents is true to the best of my knowledge and belief. I/We further pledge and solemnly affirm that nothing has been concealed by me and if anything adverse comes to the notice of purchaser during the validity of tender period, the Director, All India Institute of Ayurveda, DELHI (India) will have full authority to take appropriate action as he/she may deem fit.
23. We are also undertaking that the Department of Commerce or Ministry/any other Department has been not debarred/blacklisted our firm as per best of our knowledge, if any such debarment/blacklisting come to the notice of AIIA DELHI Authorities during execution of Supplies against this Tender Enquiry, AIIA DELHI have right to reject our proposal and take appropriate action deemed fit against our firm as per prevailing applicable Rules & Regulations.

Signature, Name of Authorized Person of the Bidder with seal.

Date:.....

Place:.....

Annexure-IX

PUBLIC FINANCIAL MANAGEMENT SYSTEM (PFMS) REGISTRATION FORM		
PFMS UNIQUE CODE:		
VENDOR REGISTRATION FORM		
Sl. No.	Head Name	Details
1.	Vendor Name	
2.	Father/Husband/Partner/Director/Owner Name/	
3.	Date of Incorporation/Estb	
4.	PAN Number	
5.	GSTIN	
6.	TAN	
7.	Aadhar Number	
8.	Address1	
9.	Address2	
10.	Address3	
11.	City	
12.	Country	
13.	State	
14.	District	
15.	Pin Code	
16.	Mobile No.	
17.	Phone No.	
18.	Email ID	
19.	Bank Name	
20.	IFSC Code	
21.	Account Number	
DATE:		
PLACE:		VENDOR SIGNATURE WITH SEAL
Note:	<i>All related self-attested documents also enclosed with this form</i>	

CHECKLIST FOR TENDER

Index page For technical bid evolution (Must be filed properly and to be first page of Technical bid)

(Check list should be placed at the beginning of the bid document)

S. N	Name of documents	Page Number in submitted bid
1.	The average annual financial turnover for the last three years, ending on 31st March 2023, as per the annual report (audited balance sheet and profit & loss account)	
2.	Bidder should not have suffered any financial loss for more than one year during the last three years, ending on 31 st March of the previous financial year 2022-23. A certificate from the CA must be attached	
3.	The Bidder should be one stop solution to "Design, Develop, Customize, Supply of Hardware and ICT Infrastructure. The Bidder must have completed one similar nature of ICT works before closing date of bid.	
4.	The Bidder should not be blacklisted in any of the Indian Government Department.	
5.	The bidders should have ISO 9001-2000 / ISO:27000 and other related.	
6.	Original Equipment Manufacturer authorization	
7.	Experience and Past Performance: (a) The bidder should have manufactured and/or supplied/completed "Supply, Installation, Commissioning, Cabling and Integration with exiting IT Infrastructure" with the same or higher specifications as mentioned at Annexure-I during last three years, ending 31st March of the previous financial year 2022-23 as under (i) One similar works of the value equal to 80% of bid value or	

	(ii) Two similar works of the value equal to 50% of bid value or (iii) Three similar works of the value equal to 40% of bid value	
8.		
9.	GSTN	
10.	PAN	
11.	Dedicated/Toll free No.	
12.	Escalation Matrix	
13.	Non-blacklisting/financialstanding declaration	
14.	Bid Signatory authorization, ifrequired	
15.	Signed EOI document Sign must be on each page	
16.	Experience with documents (Works detail and year in which completed and Value in INR)	
17.	Annexure-I	
18.	Annexure-II (Bid SecurityDeclaration)	
19.	Annexure-III	
20.	Annexure-IV	
21.	Annexure-V	
22.	Annexure-VI	
23.	Annexure-VII	
24.	Annexure-VIII	
25.	Annexure-IX	
26.	Annexure-X	

Date

Signature of the Authorized person

Seal