

**ALL INDIA INSTITUTE OF AYURVEDA (AIIA)  
GAUTAMPURI, SARITA VIHAR, MATHURA  
ROAD, DELHI  
110076 (India)**

**Website: [www.aiia.gov.in](http://www.aiia.gov.in)**

Phone Number 011-26950401-2206

File No: **J-50/2/2021-AIIA/11475**

Dated: 05/07/2023

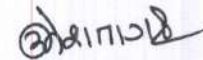
**Sub.: Notice Inviting Objections/Comments on CAMC  
(Comprehensive Annual Maintenance contract) of Alcatel-  
Lucent Epabx System Proprietary Article Procurement for  
AIIA, Delhi-reg.**

The procurement of '**Comprehensive Annual Maintenance Contract of Alcatel -Lucent Epabx System**, Installed at AIIA, Sarita Vihar, under Proprietary Article basis. CAMC required for 02 Years.

2. The specifications of the equipment, PAC certificate from the Department and vendor with rate declaration certificate from the supplier are attached herewith.

3. The above documents as mentioned in Para 2 are being uploaded in public domain to invite comments/objections, if any, from the manufacturer/supplier regarding proprietary nature of the equipment/items within 10 days (i.e. 15/07/2023) from the date of issue of this notice giving the reference No. as **File No: J-50/2/2021-AIIA**. The comments/objections should be along with all relevant supporting documents should be sent through email to [sudhir.uniyal@aiia.gov.in](mailto:sudhir.uniyal@aiia.gov.in) with CC to Director AIIA at [director@aiia.gov.in](mailto:director@aiia.gov.in) by mentioning above subject in subject line of email on or before

30<sup>th</sup> June 2023. In case, no objections are received, it will be presumed that no other vendor is having any comment to offer, and case will be decided on merits to finalize the purchase.



**Dr. Umesh Tagade**

**Joint Director, AIIA**

**Encls.:**

1. PAC Certificate of AIIA
2. PAC Certificate from Vendor
3. Specification of equipment
4. Rate Declaration from Vendor

ALL INDIA INSTITUTE OF AYURVEDA (AIIA)

### Proprietary Article Certificate

Alcatel-Lucent Omni Enterprise Epabx System Configured as 2 PRI, 24 Analog Trunks, 16 Digital Extns, 196 Analog Extns with Digital Telephones 4019- 16 Nos, 8039-05 Nos and 8029-01 No. 1000 Line, MDF, Operators 4 Nos, VM

(Rule 166 of GFR 2017)

1. The indented goods are manufactured by M/s Alcatel Lucent and supplied by Exponent Telecom Solutions in Delhi who is the authorized vendor.
2. No other make or model is accepted for the following:

Alcatel-Lucent Omni Enterprise Epabx System Configured as 2 PRI, 24 Analog Trunks, 16 Digital Extns, 196 Analog Extns with Digital Telephones 4019- 16 Nos, 8039-05 Nos and 8029-01 No. 1000 Line, MDF, Operators 4 Nos, VM Etc.

*Handwritten signature*

## 32364/2023/ESTATE

Alcatel OXE Enterprise IP Epubx with All Cards, Licenses and Digital Telephones for AIIA Institute, Kindly Find Below the details of System with Cards, Licenses and Digital Telephones -

	OI Code	Qty
<b>Voice boards</b>		
APA8 Analog trunk access board for 8 trunk lines	3EH73031AE	3
Digital interfaces board UA116-1 : 16 digital interfaces	3EH73050AB	1
CPU applicative board (GA3 board)	3EH73084AF	1
Analog Interfaces Board SL116-2 : 16 analog interfaces	3EH73092AB	12
Analog Interfaces Board SL118-2 : 8 analog interfaces	3EH73092AC	1
Digital Public Access Board - 1 Primary Rate E1 T2 Access	3EH76037AA	2
<b>Data infrastructure</b>		
Generic power cord	3BA03215AA	2
Mounting kit for Rack 3	3EH75001AB	2
<b>Hardware maintenance</b>		
Blind slot stiffner (x1)	3EH76034AA	1
<b>OmniPCX Enterprise packages</b>		
Communication Server software for up to 200 users? CS-2 CPU Board? Two racks module 3?230VAC	3BA00743AA	1
<b>Functionality software licenses</b>		
Privilege pack 200 includes A4645 engine license? A4645 users for e-CS 150 engine? ARS? accounting? configuration licenses for e-CS 150 engine and embedded voice guides license	3BA00571AC	1
DISA service software license	3BA09503AA	1
Automated attendant up to 6 voice guides software license	3BA09505AA	1
<b>Applications</b>		
IP Softphone software CD-ROM	3BH11700AA	1
<b>User software licenses</b>		
Analog user license	3BA09088JA	200
License for Business IP - 1 user	3BA09101JA	1
Alcatel-Lucent OmniPCX Enterprise R10.0 software license	3BA09281JA	1
G723.1 server software license	3BA09643AA	60
G729A server software license	3BA09644AA	60
G729A client software license	3BA09646AA	5
OMNIPCX Enterprise Release R10.0	3BA50244AA	1
<b>9 series terminals</b>		
Alcatel-Lucent 4019 Digital phone Urban Grey? 1x20 characters display? 2 directions navigator? group listening? 6 programmable keys with LED? standard handset	3GV27011TB	16
<b>Professional services</b>		
Software license for IP Attendant Softphone	3BA09974AA	4
<b>SMS</b>		
OmniPCX Enterprise SMS (Software Maintenance Service)	3EY10001AA	1



**EXPONENT TELECOM SOLUTIONS**

245B, S.F. ISKCON ROAD, SANT NAGAR, EAST OF KAILASH, NEW DELHI-65.  
TEL / FAX : 41323880 / 41323881 / 41323882 / 41323883 FAX : 41324394

**AMC CONTRACT**

REF. :- ETS/CD/SM/21023.  
DATE :- 21/02/2023.

To,

**Er. Sudhir Uniyal**  
**All India Institute of Ayurveda,**  
**Sarita Vihar, Mathura Road,**  
**New Delhi.**

**SUBJECT: ANNUAL MAINTENANCE CONTRACT FOR Alcatel OMNI PCX EPABX SYSTEM**

Dear Sir,  
This has reference to the Alcatel OFFICE Epabx System model Omni PCX Office installed at your premises. We would like to bring to your kind notice that the AMC of your Epabx System is expiring on .  
We request you to enter into the Annual Service Maintenance Contract to ensure uninterrupted and trouble free working of your system . By having Annual Service Maintenance Contract with us , you ensure that your system is not down for more than eight working hours at any point of time . i.e. even in case of a major breakdown , which might need replacement / repair of some vital components. **This is comprehensive annual maintenance contract.**  
The terms and conditions of the Annual Service Maintenance Contract can be found overleaf the original documents sent to you earlier.

MODEL	QUANTITY	RATE	TOTAL AMOUNT (Rs)
Alcatel Omni PCX EPBAX System	01 Set	2,68,500/-	2,68,500/-

with  
Alcatel digital Epabx system having 24 P&T Lines,  
16 Digital Extns and 196 analog Extns  
Operator Console-Digital Phone with Key Module  
including Software Etc. Alcatel-8039 Digital Phone -05 Nos and 8029 - 01 No

1	Alcatel Omni PCX e- Communication appliance for voice, data and internet, equipped for: 2 PRI Line 24 Analog Trunk 16 Digital Extensions 96 Analog Extensions	1 Set
2	Alcatel 4019 Digital Terminal Alcatel 8039 Digital Terminal Alcatel 8029 Digital Terminal	16 Nos 05 Nos 01 No.

GST @ 18% 48,310/-


**TOTAL (Rs) : 3,16,830/-**

The contract is for the period from 17/03/2023 to 16/03/2024.

Assuring you of prompt and efficient services at all times.

We remain,  
Yours truly,

For EXPOONENT TELECOM SOLUTIONS.

  
SURINDER MALIK  
(Manager Customer Support)  
M-9810087388

**TERMS & CONDITIONS :-**

1. Out of warranty system will be first inspected & repaired on chargeable basis @ Rs.15,000/- per visit plus cost of spares & then AMC will be taken.
2. The Contract is for the period of one year.
3. AMC Payment will be 100% Advance along with AMC purchase Order.
4. Preventive maintenance schedule is determined by Exponent Telecom Solutions, service calls will be attended by us with in eight working hours of receipt of intimation of malfunction of system.
5. Maintenance services shall be provided by us during normal working hours of 9.30A.M to 5.30P.M.
6. The contract is valid only, if constant voltage transformer with o/p voltage range of 220-240V is used.
7. The contract covers repair work on systems only, any damage to the interconnecting cables is not covered under the scope of this contract.
8. The contract covers all the parts of system such as Power Supply, CPU, Extn. cards P&T cards etc.
9. Any physical damage to the system is not covered under the scope of this contract.
10. For outstation jobs TA & DA will be charged extra.
11. Reallocation or shifting of the equipment shall be done by the customer at his own risk and cost. Any damage to the equipment arising out of such reallocation or shifting shall not be covered under this contract. However, Exponent Telecom Solutions can provide this service of disconnection and reinstallation at an additional charges. Such activity will not form part of normal maintenance and therefore is not included in the charges quoted here.
12. Any damage due to high voltage lightning surges on telephone lines or Electric supply line is not covered under the scope of this contract.
13. Neither party shall be liable to the other for the delay in, or failure of the performance of their respective obligation, due course, contingencies beyond their reasonable control such as:
  - a) Natural phenomenon including but not limited to, weather conditions, floods, droughts, earthquakes and epidemics.
  - b) Strikes, slowdown, lockouts not arising out of the party intending, to rely thereon and sabotage and or any other major labour trouble.



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TEL / FAX :- 41323880/41323881/41323882/41323883. FAX :- 41324394.



Ref:- ETS/CD/SM/6032023  
Dated :- 06/03/2023

To,  
The Director ,  
All India Institute of Ayurveda,  
Sarita Vihar, New Delhi-76.

**Sub :- Undertaking of Proprietary Alcatel Epabx for CAMC (Comprehensive Annual Maintenance Contract)**

Dear Sir,

I/ Surinder Malik (Proprietor)/ Authorised Person of **M/S Exponent Telecom Solutions** hereby undertake that:

- 1 Item Alcatel Epabx Cabinets ,Analog Extension Cards, Data Cables and Licenses article of proprietary nature, and we are the Authorised Partner of original of Alcatel Mfg the said item.
- 2 These items are solely manufactured by Alcatel and Serviced by Authorized Partners only not by any one else in the entire country/ World.
- 3 Rate quoted by us vide offer No.: ETS/CD/SM/21023 Dated - 21/02/2023. is the same and not higher than those quoted to other Government/ Public Sector/ Private organisation.
- 4 In case of supplies or quotes will found at lower rate to other Government/ Public Sector / Private organisation, the excess amount shall be voluntarily pass on (the price difference) to AIIA, Sarita Vihar with immediate effect.

We here by certify that all the statements made and information supplied in the statements are true and correct to the best of my/ our knowledge. /we understand that if any information found incorrect, I/we shall be able to be banned from doing business with National Institute of Technology, Jamshedpur and / or prosecuted.

Your's truly,

For **EXPONENT TELECOM SOLUTIONS**

SURINDER MALIK  
Authorized Signatory  
M-9810087388