

CORRIGENDUM ON QUESRIES RAISED AND REMARKS FOR THE EOI TENDER FOR OUTSOURCING OF RADIOLOGY LABORATORY

Sl. No.	Vendor Name	Queries	Remarks
1.	Ananth Health Care	Page 3- Scope of Work- Para 9 ii-1 We request you that electricity and water charges should be borne by AIIA and not the service provider as it will be extra burden on the service provider and a cumbersome process.	Electricity charges for the working of equipment and cooling facilities for the rooms of CT scan, USG, X- Ray and any other room handed over to the vendor will be connected to a sub-meter and electricity charges for the same will be charged at the applicable rates. The water charges will be borne by AIIA.
2.		Page 4- Operation of Radiology Laboratory Unit- Para 10 iii- As per Para 9 iv, emergency service to be provided by AIIA radiologist. Service provider to provide availability of equipment only. However, period of 1 hour is too less. It should be increased to 2 hours.	No change. Service provider to arrange for needful on call basis to cater any emergency
3.		Page 4- Operation Of Radiology Laboratory Unit- Para 10 iv- What is the work load of the radiology department (X-ray, USG, CT) for last 6 months.	The CT scan, USG are not yet functional due to in availability of radiologist. X- Ray was closed for and is extremely reduced due to COVID 19 pandemic. X- Rays being done only for COVID-19 admitted patients. Total number of X-rays for 40 beds CHC only. In last three months - 467
4.		Page 5- Operation Of Radiology Laboratory Unit- Para 10 viii- What is the total cost of CMC for all radiology equipment.	Cost of CMC of Radiology equipment is as follows - CT scan – Rs. 32,00,000 +GST X-Ray – 4,50,000+GST USG (Seimens) 1,40,000+GST USG (BNS) – 75000+GST

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5.		Page 5- Operation of Radiology Laboratory Unit- Para 10 ix - Facility management, security, admin support etc. should be responsibility of AIIA and not the service provider.	Security of Lab area will be provided by AIIA Security personnel. However, manpower for operation of Radiology lab and admin support will have to be provided by service provider.
6.		Page 6- General Terms & Conditions- Para 26- Reporting time should be 02 hours as 01 hour is very less.	For Emergency patients the duration of reporting of 1 hours is for USG, X-ray. For CT scan the duration for reporting for emergency patients can be 2 hours at the maximum.
7.		Page 7- General Terms & Conditions- Para 33- The manufacturers (OEM) have their own guidelines for maximum downtime and we should follow that as the service provider will be dependent on them for rectification of the radiology equipment.	As per the terms and conditions agreed with CAMC/AMC/Maintenance service provider of equipment.
8.	Panacea Healthcare & Diagnostic Pvt. Ltd.	Annexure II Price Bid Form Clause No. 3. Please conform that L1 will be chosen based on revenue sharing offered for Cat A investigation as indicated in Annexure II	Tests/investigations to be carried out at CGHS rate. Bid will be selected on the basis of highest percentage of sharing of revenue collected for tests/investigations.
9.		Page no. 3 Scope of work Para 9 ii The service provider should be exempted from paying of electricity, water and internet charges to make the project financially viable. Please note that the revenue for radiology will be low and the expenses including radiologist, technician & staff salary, CMC will be hug.	See point 1 above
10.		Page no. 4 Operation of radiology laboratory unit para 10 iv 1. Rates will be latest CGHS rates as amended from time to time including NABH/NABL rates once accreditation obtained. 2. Billing and collection from patients will be done by service provider. 3. Kindly share present number of investigation for CT, USG and X Ray.	1. Yes 2. Yes 3. Please see point 3 above

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11.		Page no. 5 Operation of radiology laboratory unit para 10 viii 1. What is the status of CMC of other equipment? 2. What is the present CMC cost of CT and other equipment?	See point 4 above
12.		Page no. 5 General Terms & condition Para 11 b Since ITR for FY 2019 -20 is still not submitted, it should be changed to 2016-17 & 2018-19 as also indicated at para 61 g of tender.	Accepted, was a typographical error
13.		Page no. 6 General Terms & condition Para 26 Reporting time should be 02 hours as 01 hours is very less.	01 hour is for emergency patients. See point 6 above
14.		Page no. 7 General Terms & condition Para 33 Maximum down time should be as per industry norms given by manufacturers and equipment supplier as service provider will depend on them in case of break down. 24 hours is not as per industry norms.	Please see Sl. No. 7
15.	Star Imaging and Path labs	Healthcare services are exempted from GST and hence companies providing these services are not required to register with GST.	As per Rule, accepted

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